RECEIVED
JUL 10 2024
CITY OF OKANOGAN

Wally and Diane Robinson
4 Sky Lane
Okanogan, WA 98840
July 8, 2024

City Of Okanogan

In the Month of May, about 10PM, we discovered our back patio was flooded with water and noticed that water was leaking into our basement as well. We called the city in order to have our city water turned off.

The leak was outside the concrete wall to our basement between the water meter and our house. The leak was repaired by the excavator. No repairs in the basement were needed by a plumber.

This letter is a request that you would please consider an adjustment of 50% of the two bills that we have already paid totally $694.74 paid on 5/31/2024 and 6/30/2024.

Thank you so much for looking into this.

Sincerely

Diane Robinson

Robinson, Wallace & Diane	Account #1369.0	Address: Rural 4 Sky Lane

Read Date	Water Usage	
4/15/2024	6	
3/15/2024	5	
2/15/2024	5	
1/16/2024	6	
12/15/2023	6	
11/15/2023	7	
10/16/2023	6	
9/15/2023	7	
8/15/2023	7	
7/15/2023	7	
6/15/2023	8	
5/15/2023	9	
	79	Total usage for 12 months
	79	Total usage for 12 months
	12	÷ months
	7	
5/15/2024	39	Total usage
	7	minus total average usage for 12 months
	32	Total overage for month of May 2024
	32	
	÷ 2	
	16	One half (1/2) of total overage for month of May 2024
	16	
	$5.96	Rate for each 1,000 gallons over the allowed 3,000 gallons per month
	$95.36	The adjustment amount for **water**, applying the standard practice of waiving one (1/2) of the overage for the water lost
	Sewer	
	$0.00	No city sewer
	$0.00	No adjustment for sewer. This is a rural account, does not have sewer with city.
	$95.36	**Total Adjustment for Water for May 2024**

5/31/2024

Rural Sky Lane 4 1369.0 $475.43

ROBINSON, WALLACE & DIANE
4 SKY LANE
OKANOGAN, WA 98840

1369.0

Robinson, Wallace S.

Rural Sky Lane 4

659	698	39	5/1/2024	5/31/2024	5/31/2024	$475.4

Water	$350.43
Turn On/Off Fee	$125.00
Total Current Charges	$475.43
Grand Total	$475.43

* You can make a one-time utility payment on our website: www.okanogancity.com. This service provided by Invoice Cloud will charge a convenience fee. For questions contact City Hall at 509-422-3600.

* If you need your water turned on or off, you must call City Hall 509-422-3600. There is a $350 charge if you turn water on or off from the city's meter box. For after hours call 509-422-7232 and dispatch will notify the city.

* Take our survey on Spring/Fall clean up events at www.okanogancity.com, your feedback is appreciated.

* Burn Ban goes into effect starting June 1st through September 30th.

Billing Run	MXUID	Month	Read Date	Read	Usage	Read Type	Read Input Type	Read Status
Year: 2024								
Meter ID: 86514064								
2024-06 June Bill Posting Monthly - 6/4/2024 9:22:53 AM	1821025395	June	6/14/2024	715	17	Regular	Auto	Uploaded
2024-05 May Bill Posting Monthly - 5/1/2024 8:42:14 AM	1821025395	May	5/15/2024	698	39	Regular	Auto	Uploaded
2024-04 April Bill Posting Monthly - 4/2/2024 8:04:37 AM	1821025395	April	4/15/2024	659	6	Regular	Auto	Uploaded
2024-03 March Bill Posting Monthly - 3/1/2024 8:53:38 AM	1821025395	March	3/15/2024	653	5	Regular	Auto	Uploaded
2024-02 February Bill Posting Monthly - 2/1/2024 12:14:58	1821025395	February	2/15/2024	648	5	Regular	Auto	Uploaded
2024-01 January Bill Posting Monthly - 1/2/2024 7:08:41 A	1821025395	January	1/16/2024	643	6	Regular	Auto	Uploaded
Year: 2023								
Meter ID: 86514064								
2023-12 December Bill Posting Monthly - 12/1/2023 6:30:5	1821025395	December	12/15/2023	637	6	Regular	Auto	Uploaded
2023-11 November Bill Posting Monthly - 11/1/2023 5:58:3	1821025395	November	11/15/2023	631	7	Regular	Auto	Uploaded
2023-10 October Bill Posting Monthly - 10/3/2023 7:26:55 A	1821025395	October	10/16/2023	624	6	Regular	Auto	Uploaded
2023-09 September Bill Posting Monthly - 9/8/2023 3:11:50	1821025395	Septembe	9/15/2023	618	7	Regular	Auto	Uploaded
2023-08 August Bill Posting Monthly - 8/14/2023 8:27:05 A	1821025395	August	8/15/2023	611	7	Regular	Auto	Uploaded
2023-07 July Bill Posting Monthly - 7/5/2023 10:45:38 AM	1821025395	July	7/15/2023	604	7	Regular	Auto	Uploaded
2023-06 June Bill Posting Monthly - 6/1/2023 10:28:11 AM	1821025395	June	6/15/2023	597	8	Regular	Auto	Uploaded
2023-05 May Bill Posting Monthly - 5/2/2023 8:54:04 AM	1821025395	May	5/15/2023	589	9	Regular	Auto	Uploaded
2023-04 April Bill Posting Monthly - 4/11/2023 11:35:09 AM	1821025395	April	4/15/2023	580	7	Regular	Auto	Uploaded
2023-03 March Bill Posting Monthly - 3/10/2023 10:18:51 A	1821025395	March	3/15/2023	573	7	Regular	Auto	Uploaded
2023-02 February Bill Posting Monthly - 2/2/2023 10:30:53	1821025395	February	2/15/2023	566	5	Regular	Auto	Uploaded
2023-01 January Bill Posting Monthly - 1/12/2023 11:04:06	1821025395	January	1/15/2023	561	6	Regular	Auto	Uploaded
Year: 2022								
Meter ID: 86514064								
2022-12 December Bill Posting Monthly - 12/1/2022 10:57:	1821025395	December	12/15/2022	555	5	Regular	Auto	Uploaded
2022-11 November Bill Posting Monthly - 11/1/2022 7:02:3	1821025395	November	11/15/2022	550	5	Regular	Auto	Uploaded
2022-10 October Bill Posting Monthly - 10/3/2022 11:16:09	1821025395	October	10/15/2022	545	6	Regular	Auto	Uploaded
2022-09 September Bill Posting Monthly - 9/12/2022 8:49:2	1821025395	Septembe	9/15/2022	539	3	Regular	Auto	Uploaded
2022-08 August Bill Posting Monthly - 8/10/2022 2:51:33 P	1821025395	August	8/15/2022	536	5	Regular	Auto	Uploaded

Billing Run	MXUID	Month	Read Date	Read	Usage	Read Type	Read Input Type	Read Status
2022-07 July Bill Posting Monthly - 7/13/2022 10:50:40 AM	1821025395	July	7/15/2022	531	4	Regular	Auto	Uploaded
2022-06 June Bill Posting Monthly - 6/1/2022 6:09:31 AM	1821025395	June	6/15/2022	527	5	Regular	Auto	Uploaded
2022-05 May Bill Posting Monthly - 5/12/2022 1:38:55 PM	1821025395	May	5/15/2022	522	4	Regular	Auto	Uploaded
2022-04 April Bill Posting Monthly - 4/14/2022 3:11:04 PM	1821025395	April	4/15/2022	518	5	Regular	Auto	Uploaded
2022-03 March Bill Posting Monthly - 3/1/2022 11:20:10 AM	1821025395	March	3/15/2022	513	4	Regular	Auto	Uploaded
2022-02 February Bill Posting Monthly - 2/3/2022 5:59:20 A	1821025395	February	2/15/2022	509	4	Regular	Auto	Uploaded
2022-01 January Bill Posting Monthly - 1/13/2022 3:28:12 P	1821025395	January	1/14/2022	505	4	Regular	Auto	Uploaded
Year: 2021								
Meter ID: 86514064								
2021-12 December Bill Posting Monthly - 12/8/2021 10:19:	1821025395	December	12/15/2021	501	4	Regular	Auto	Uploaded
2021-11 November Bill Posting Monthly	1821025395	November	11/17/2021	497	5	Regular	Auto	Uploaded
Oct 2021 Monthly Regular	1821025395	October	10/15/2021	492	4	Regular	Auto	Uploaded
Sep 2021 Monthly Regular	1821025395	Septembe	9/15/2021	488	3	Regular	Auto	Uploaded
Aug 2021 Monthly Regular	1821025395	August	8/16/2021	485	3	Regular	Auto	Uploaded
Jul 2021 Monthly Regular	1821025395	July	7/15/2021	482	4	Regular	Auto	Uploaded
Jun 2021 Monthly Regular	1821025395	June	6/15/2021	478	17	Regular	Auto	Uploaded
May 2021 Monthly Regular	1821025395	May	5/14/2021	461	20	Regular	Auto	Uploaded
Apr 2021 Monthly Regular	1821025395	April	4/15/2021	441	18	Regular	Auto	Uploaded
Mar 2021 Monthly Regular	1821025395	March	3/16/2021	423	2	Regular	Auto	Uploaded
Feb 2021 Monthly Regular	1821025395	February	2/16/2021	421	3	Regular	Auto	Uploaded
Jan 2021 Monthly Regular	1821025395	January	1/15/2021	418	3	Regular	Auto	Uploaded
Year: 2020								
Meter ID: 86514064								
Dec 2020 Monthly Regular	1821025395	December	12/15/2020	415	2	Regular	Auto	Uploaded
Nov 2020 Monthly Regular	1821025395	November	11/16/2020	413	3	Regular	Auto	Uploaded
Oct 2020 Monthly Regular	1821025395	October	10/15/2020	410	3	Regular	Auto	Uploaded
Sep 2020 Monthly Regular	1821025395	Septembe	9/15/2020	407	3	Regular	Auto	Uploaded
Aug 2020 Monthly Regular	1821025395	August	8/14/2020	404	2	Regular	Auto	Uploaded
Jul 2020 Monthly Regular	1821025395	July	7/14/2020	402	3	Regular	Auto	Uploaded